

How can UPS help with international customs clearance? (2023)

UPS Import Brokerage Services Ensure your shipments cross borders quickly and arrive on time.

Every day, UPS reliably manages millions of customs clearances worldwide. Their experience and global knowledge can help you comply with local requirements and avoid customs-related delays. Additionally, across Europe UPS has been granted or is actively pursuing Authorised Economic Operator (AEO) status as a compliant and trustworthy international supply chain partner.

This EU accreditation means UPS shipments are fast-tracked through customs, helping them to speed up your supply chain.

Customs clearance services are listed here.

Service	Description	(fee)
Entry Preparation Fee	UPS will charge a fee for every import shipment subject to customs entry requirements.	GBP 5.95 per shipment.
Additional Tariff Line Fee	When a customs entry has more than five tariff lines a surcharge will be charged per additional tariff line.	GBP 5.50 per additional tariff line.
Other Government Agency (OGA) Entry	Other Government Agencies work with customs on regulating and controlling commodities coming into the EU territory from other countries. Special documents must be submitted to these agencies for shipments that contain controlled commodities. These agencies include the Health Department and Department of Agriculture, among others.	GBP 11.95 per shipment.
Other Additional Customs Clearance Services	When additional, non-routine activities are required for entry of merchandise, selected services may be performed by UPS at the request of the importer. For additional information, please contact your local customer service centre on 03457-877-877.	GBP 23:85 per shipment.
Non-routine Formal Entry	Some of the shipments being imported require special customs entries. This kind of entry will be subject to formal entry procedures. Live entries, temporary import entries, re-imports, provisory clearance and any other additional customs service (such as labelling, inventory etc.) are included in this category.	GBP 24.40 per shipment.
Report Fee	UPS will charge a fee for every report or data set sent to the customer upon customer's request.	GBP 48.20 per hour.
Admin Fee	UPS will charge an admin fee for each extraordinary brokerage task performed upon customer's request.	GBP 23.3S per task.
Posting SAD Fee	UPS will charge a fee for every SAD document sent to the customer, upon customer's request.	GBP 5.00 per task.
Disbursement Fee	Import shipments are subject to customs duties and taxes. In the event UPS prepays duties, taxes and other government charges on behalf of the payer, a fee will be charged based on the advanced amount.	GBP 12.20 minimum or 2.5% of the advanced amount.
Warehouse Storage	A fee assessed when shipments remain in a UPS warehouse temporarily before being cleared by customs.	GBP 13.80 per pkg, per day, will be charged after the 3rd working day.
Post Entry Clearance Services	UPS can process through customs any request from importers to amend an entry, recoup the over payment of duty and/or tax, submit additional duties owed to customs and/or request any duty drawback.	GBP 63.10 per shipment.
Always Contact on Customer Request	When implemented, UPS will always contact the importer for clearance instruction, Should UPS be unable to contact the importer, a written advice letter will be issued. If no response is received within 10 days, the shipment will be returned to the sender. If a shipment is non-excisable and does not require any other customs documentation, the importer can pre-advise UPS so that this process is not followed.	GBP 3.00 per shipment. Please note that any applicable warehouse storage charges as per above will also be charged."
Bonds		
Bonded Transfer UPS Guarantee	UPS can raise a transit procedure to allow a shipment to be transported in bond with a UPS guarantee.	GBP 29.70 per shipment.
Bonded Transfer Handling Fee	When UPS receives shipments covered by a transit procedure, an amount will be charged for the administration to clear this document. The same applies when the import shipment travels on a transit procedure raised by a customer or other agent.	GBP 14.05 per transit shipment.

Service	Description	Fee
Lithium battery shipments – Express IATA Sections I and IA	Lithium metal batteries (fully regulated) Batteries containing >2g of lithium metal or cells containing >1g • Batteries/cells shipped alone (UN3090 IATA Packing Instruction 968 - Section IA) CAO • Batteries/cells contained in or packed with equipment (UN3091 IATA Packing Instructions 969 and 970 - Section I) with a combined net weight >5kg net PAX 30kg net CAO Lithium ion batteries (fully regulated)	GBP 58.40 shipment minimum GBP 4.60 per package
	Shipment containing batteries >100 Wh or cells >20 Wh • Batteries/cells shipped alone (UN3480 IATA Packing Instruction 965 - Section IA) CAO Batteries/cells contained in or packed with equipment (UN3481 IATA Packing Instructions 966 and 967 - Section I) with a combined net weight >5kg net PAX (UN3481 Section I) 30kg net CAO	
Lithium battery shipments – Express IATA Sections I and IB	Lithium metal batteries (fully regulated) Batteries containing ≤2g and lithium metal or cells ≤1g of lithium metal Batteries/cells shipped alone (UN3090 IATA Packing Instruction 968 - Section IB) 2.5kg net (Note: UPS does not accept Section II air shipments of UN3090) Batteries/cells packed with or contained in equipment (UN3091 IATA Packing Instructions 969 and 970 - Section I) > 5kg net	GBP 58.40 shipment minimum GBP 4.60 per package
	Lithium ion batteries (fully regulated) Shipment containing batteries \$100 Wh or cells \$20 Wh Batteries/cells shipped alone \$100Wh, cells \$20 Wh, (UN3480 IATA Packing Instruction 965 - Section IB) \$10kg net (Note: UPS does not accept Section II air shipments of UN3480) Batteries packed with or contained in equipment (UN3481 IATA Packing Instructions 966 and 967 - Section I)> 5kg net	
	Note: UPS accepts air shipments of UN3091 or UN3481 prepared in compliance with Section II of the relevant IATA Packing Instructions, without additional surcharge.	
Lithium battery shipments – Standard	Lithium metal batteries (fully regulated) Batteries containing >2g of lithium metal or cells containing >1g Batteries/cells shipped alone (UN3090) Batteries/cells packed with or contained in equipment (UN3091). Note: Packages containing lithium metal batteries or cells of this size (including those "packed with" and "contained in" equipment") may be shipped in full accordance with ADR Regulations, Special Provision 188 in packages of up to 30 kg gross mass without additional surcharge. Lithium ion batteries (fully regulated)	GBP 58.40 shipment minimum GBP 4.60 per package
	Shipment containing batteries >100 Wh or cells >20 Wh • Batteries shipped alone (UN3480) • Batteries contained in or packed with equipment (UN3481). Note: Packages containing lithium ion batteries or cells of this Watt-hour rating (including those "packed with" and "contained in" equipment") may be shipped in full accordance with ADR Regulations, Special Provision 188 in packages of up to 30 kg gross mass without additional surcharge.	
Excepted Quantity – Express	Customers must be aware of and comply with IATA provisions for Excepted Quantities (IATA Section 2.6).	GBP 4.88 per shipment minimum
Excepted Quantity - Standard	Customers must be aware of and comply with ADR provisions (ADR Chapter 3.5).	Free of charge.
Limited Quantity - Standard	Customers must be aware of and comply with ADR provisions (ADR Chapter 3.4).	GBP 19.50 per shipment minimum
Fully Regulated – Standard (ADR 1.1.3.6)	Customers must be aware of and comply with ADR provisions, as well as specific UPS limitations. There may be additional data and shipping label requirements.	GBP 58.40 shipment minimum GBP 4.60 per package
Air Accessible	Express Dangerous Goods are rated based on the class of the commodity being shipped. If a package or shipment contains any Accessible Dangerous Goods commodities, the Accessible surcharge will apply.	GBP 78.00 shipment minimum GBP 6.20 per package
	Class/Division 2.1 Flammable Gas, Class/Division 2.2 Non-Flammable Gas in Cargo Aircraft Only (CAO) quantities, Class 3 Flammable Liquid, Class 4/Division 4.1 Flammable Solid, Class 5/Division 5.1 Oxidizers and Class 5/Division 5.2 Organic Peroxides, & Class 8 Corrosives.	
	Customers must be aware of and comply with both IATA and ADR provisions as well as UPS limitations.	
Air Inaccessible	Class/Division 2.2 Flammable Gas in Passenger (PAX) and Limited (LQ) quantities, Class 6/Division 6.1 Toxic Substances, Class 9 Miscellaneous Dangerous Substances.	GBP 58.40 shipment minimum GBP 4.60 per package
	Customers be aware of and comply with both IATA and ADR provisions, as well as specific UPS limitations.	
Dry Ice	Dry Ice used as a refrigerant under the provisions of Subsections 8.1 and 10.8.1 of IATA. Gross weight of an individual package does not exceed 70 kgs.	GBP 3.55 per package