

Optional Services, Surcharges and Customs Services

Optional Services

Service	Description of Service	Product	Amount
<b>Shipment Insurance</b>	The provision, at individual shipment level, of declared value coverage above Standard Liability for the amount necessary to repair or replace a shipment in the event of physical loss or damage. See <a href="https://rds-group.co.uk/useful-carrier-documents/dhl-express/">https://rds-group.co.uk/useful-carrier-documents/dhl-express/</a> for details.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	1.5% of replacement/declared value with minimum charge of £12.00
<b>GOGREEN Climate Neutral</b>	By contractual agreement with the Shipper, a full carbon-neutral service comprising calculation of CO2 emissions on a shipment level, offsetting of these emissions by DHL Carbon Management and annual certification by an external third party.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	International: £0.09 per kg Domestic: £0.02 per kg Subject to a minimum charge of £0.09 per shipment
<b>GOGREEN Carbon Footprint</b>	A detailed calculation of the carbon footprint of shipments sent in a stated period. This report uses the same measurement principles as carbon neutral but without the offsetting.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£840 per annual report
<b>GOGREEN Carbon Estimate</b>	A high level calculation using averages based on lane and transportation mode. This report records the results over the last 3 months' period. There's no offsetting involved in this service.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£84.00 per quarterly report
<b>Duties &amp; Taxes Paid (DTP)</b>	At the Shipper's request, an administration charge for invoicing duties and taxes to the Shipper instead of the Receiver. Equivalent to Incoterm DDP.	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£10 per shipment
<b>Neutral Delivery</b>	The delivery of a non-document shipment by the Shipper that ensures the value of the goods are kept confidential from the Receiver, whilst the Importer of Record at destination (not being the Receiver) is billed for the duties and taxes.	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£16.00 per shipment
<b>Split Duty and Tax</b>	At Shipper's request, an administration charge for invoicing duties to the Shipper or third party, while taxes are invoiced to the Receiver or third party at destination. VAT cannot be billed to an entity in a third country. This process allows the Receiver to recover VAT on the value of imported goods.	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00	£17.64 per shipment

Surcharges

Service	Description of Service	Product	Amount
<b>Emergency Situation Surcharge (ESS)</b>	COVID-19 has had significant impacts on the global aviation industry and global supply chains. In order for DHL to maintain a reliable and high-quality delivery service for you and your customers, DHL Express introduced a temporary Emergency Situation Surcharge (ESS) in 2020. Since the onset of this global pandemic, DHL teams have been adapting and adjusting the operations of their global network to align with new developments, regulatory requirements and constant changes in capacity and demand.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	Please refer to: <a href="https://rds-globalsolutions.com/fuel-surcharge-temporary-surcharge/">https://rds-globalsolutions.com/fuel-surcharge-temporary-surcharge/</a> for the most up to date in charges.
<b>Remote Area Service</b>	An international remote area delivery is defined by a post code (or town name in the absence of post code) that is determined as difficult to serve or too distant. Applies to the destination address for exports, the origin address for imports and both the origin and destination addresses for Third Country shipments. To check if Remote Area Service applies to a post code or town name, please visit <a href="http://raslist.dhl.com">http://raslist.dhl.com</a> .	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	exempt
<b>Brexit Export Fee</b>	A fee for any shipment exporting from the United Kingdom to any EU country as of 01/01/2021	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£0.25 per KG with a minimum charge of £4.50
<b>Over Weight Piece</b>	A piece that has a chargeable weight that exceeds 70kg. The surcharge is applied only once per shipment.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£70.00 per over weight piece
<b>Over Sized Piece</b>	A piece that has a dimension in excess of 120cm, The surcharge is applied only once per shipment and will not be applied in addition to the Over Weight Piece surcharge.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£15.00 per over sized piece
<b>Over Handled Piece</b>	A fixed surcharge is applied to any pallet within a shipment that because of its shape, packaging or content is not stackable. The Over Handled Piece surcharge applies to domestic and international shipments.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£136.50 per over handled piece
<b>Excepted Quantities</b>	The handling and transportation of substances and commodities classified as Excepted Quantities in accordance with the IATA Dangerous Goods Regulations (DGR) and permitted on passenger aircrafts or in accordance with ADR when transported by road.	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00	£4.00 per shipment
<b>Limited Quantities</b>	The ground handling and transportation of substances and commodities classified as Limited Quantities to the limits of ADR that are restricted from air transportation.	DHL Economy Select	£4.00 per shipment
<b>Dry Ice UN1845</b>	The provision of, handling and transportation of Dry Ice (UN1845) used as a cooling agent for non-dangerous goods on either the DHL air or road network or on commercial airlines. Can include replenishment during transit.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£8.00 per shipment
<b>Lithium Batteries Section II (P1965)</b>	The handling and transportation of shipments containing Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions P.1.965 either on the DHL air or road networks or on commercial airlines.	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£64 per shipment
<b>Lithium Batteries Section II (966, 969)</b>	The handling and transportation of shipments containing Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions P.1.966 & 969 either on the DHL air or road networks or on commercial airlines.	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£4.00 per shipment
<b>Lithium Batteries Section I II (P1967, P1970)</b>	The handling and transportation of shipments containing Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions P.1.967 & 970 either on the DHL air or road networks or on commercial airlines.	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	exempt
<b>Dangerous Goods</b>	The handling and transportation of substances and commodities classified as Full Dangerous Goods either on the DHL air or road network or on Commercial airlines. Comprises Full IATA Dangerous Goods to the limits of ADR Limited Quantities (LQ).	DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£67 per shipment
<b>Change of Billing</b>	At an account holder's request, a change in billing by crediting one invoice and the re-invoicing of the same amount to a different account number than the one marked on the Waybill. This charge isn't applied when DHL didn't follow the original billing instructions.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£27 per invoice
<b>Non Stackable Pallet</b>	A pallet which can not be stacked due to size or product type.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£155 per pallet
<b>Address Correction</b>	A fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. The Address Correction Surcharge applies to domestic and international shipments.	DHL Domestic Express, DHL Express Worldwide, DHL Express 9:00, DHL Express 12:00, DHL Economy Select	£9.00 for international shipments £4.50 for domestic shipments